| Name of the Service   | Character Certificate   |  |
|---|---|--|
| Whom to approach for this service<br>(Designated Officer)?  | Director, Departments of Postgraduate Studies                     |  |
| Procedure involved to get this service  | Submit a written application addressed to the Director.           |  |
| Form to be submitted to get this service  | Written application   |  |
| Who are eligible to get this service  | Those candidates who are studying/have studied in the institution |  |
| Documents to be enclosed with the request   | Identity card issued by the University                            |  |
| Fee/Charges to be paid to get the service   | Rs.25.00  |  |
| Maximum number of days to wait to get this service delivered  | 02 working days   |  |
| Whom to approach as an appeal<br>(Competent Officer), if the service is not<br>delivered in time or rejected by officer                       | Registrar   |  |
| Maximum number of days to wait to get<br>the decision of the Competent Officer  | 10 Working Days   |  |
| Whom to approach as 2nd appeal<br>(Appellate Authority), if the decision of<br>the Competent officer is not acceptable<br>or not implemented? | Vice Chancellor   |  |
| Maximum no. of days to wait to get the decision of Appellate Authority  | 10 Working Days   |  |
| Other information   |   |  |
| Website (if online)   |   |  |
| Reference Document  |   |  |

## Work Flow

| WUIKIIOW |                               |             |                 |  |
|----------|-------------------------------|-------------|-----------------|--|
| Step     | Description                   | No. of Days | Designation     |  |
| 1        | Receiving Application and     | 1.00        | Receiving Clerk |  |
|          | delivering to the Case Worker |             |                 |  |
| 2        | Verification & preparation of | 0.00        | Case Worker     |  |
|          | certificate                   |             |                 |  |
| 3        | Verification of Certificate   | 0.00        | Superintendent  |  |
| 4        | Director's Signature          | 1.00        | Director        |  |
| 5        | Entry in the Issue Register & | 0.00        | Case Worker     |  |
|          | Issue                         |             |                 |  |

For more details you may log on to <u>www.sakala.kar.nic.in</u> Helpline No:080-44554455